

30 June 2026

## Accessibility Statement

**Effective Date:** 30 June 2026

### Our Commitment

Village Well believes great places are inclusive, welcoming and accessible.

We are committed to making our Website as accessible as reasonably possible so that people of all abilities can access information about our work, services and resources.

Accessibility is an ongoing journey, and we are continually looking for ways to improve the experience for all users.

### Our Approach

Where practical, we aim to:

- use clear and readable language
- maintain consistent navigation
- provide logical page structures
- use meaningful headings
- provide sufficient colour contrast
- include descriptive alternative text for images where appropriate
- ensure content is compatible with common browsers and assistive technologies.

### Continuous Improvement

As our Website evolves, we will continue reviewing and improving accessibility in line with recognised good practice and user feedback.

If you experience difficulty accessing any part of our Website, we encourage you to let us know.

### Alternative Formats

Where practical, Village Well will make reasonable efforts to provide information in alternative formats upon request.

This may include:

- accessible PDFs
- Word documents

- larger text versions
- alternative communication methods.

## **Feedback**

We welcome feedback about the accessibility of our Website.

If you encounter accessibility barriers or have suggestions for improvement, please contact us.

Village Well

Email: [hello@villagewell.org](mailto:hello@villagewell.org)

Website: <https://www.villagewell.org>

We will make reasonable efforts to respond promptly and work with you to provide access to the information you need.

## **Our Commitment to Inclusion**

Accessibility reflects our broader commitment to creating places, organisations and communities where everyone can participate, contribute and belong.

We believe that inclusive design benefits everyone, and we are committed to continually improving the accessibility of both our digital and physical engagement with the communities we serve.